

Contact

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www.linkedin.com/in/robertheath
(LinkedIn)
www.spredfast.com (Company)

Top Skills

Web Development

Databases

PHP

Languages

English (Native or Bilingual)

Certifications

Microsoft Certified Business
Management Solutions Specialist

PHP Certification

Robert Heath

Results-oriented engineer with a thorough understanding of the software development life cycle

Travis County, Texas, United States

Summary

Results-oriented engineer with a thorough understanding of the entire development process from bug identification to the deployment of bug-fixes.

Over fifteen years of experience designing, developing, maintaining, deploying, and testing web-based software in challenging fast-paced environments.

Demonstrated ability to acquire technical knowledge and skills rapidly. Innovative problem solver, able to see the business and technical sides of a problem.

Proven leadership, negotiation, and problem resolution abilities. Exceptional communication skills, both oral and written.

Experience

Open Lending

QA Manager

December 2018 - Present (5 years 10 months)

Spredfast

7 years 11 months

Test Engineering Manager

October 2015 - December 2018 (3 years 3 months)

- * Managed local and off-shore QA and Automation teams.
- * Increased production build process speed by over 85%.
- * Decreased build times by over 85%.
- * Improved automated regression test cycle execution time by over 80%.
- * Enabled developers to execute targeted automated regression suites against isolated changesets in pre-production to improve overall quality and time-to-production.

- * Designed and developed internal tools to help engineers be more efficient.
- * Maintained internal tools such as Jira and Bamboo.
- * Deployed and maintained pre-production environments in Kubernetes and AWS infrastructure.

Release Team Lead

October 2014 - October 2015 (1 year 1 month)

Sustaining Team QA Lead

February 2012 - October 2014 (2 years 9 months)

As QA Lead for the Sustaining Team I manage the testing and deployment efforts of weekly software releases to address high impact/visibility software defects. This involves working with product management and scrum masters to analyze bugs/features for potential release, manage the test planning and test execution efforts of 2-4 QA Engineers, and organize deployments.

Software Quality Assurance Engineer

February 2011 - February 2012 (1 year 1 month)

Austin, Texas

- * Plan, test, and deploy bug fixes to address production software defects.
- * Install, manage, and support testing environments.
- * Determine testing requirements and create test plans for new features.
- * Write and execute manual regression tests.

Big Bad Bison Web & Creative Studios

Owner/Lead Developer

January 2009 - July 2013 (4 years 7 months)

Austin, Texas

Design, develop, implement, and support web based e-commerce and content management applications. Ensure that deadlines and client expectations are met. Generate new business and foster existing business relationships.

Onramp Access

9 years 7 months

Software Engineer

November 2003 - February 2011 (7 years 4 months)

Austin, Texas

Design, develop, implement, and support web based e-commerce and content management applications

Technical Support Representative

August 2001 - November 2003 (2 years 4 months)

Assist customers with connectivity issues, networking configuration, and software support

Robert Heath Development

Owner

January 2000 - January 2010 (10 years 1 month)

Design, develop, implement, and support web based e-commerce and content management applications. Ensure that deadlines and client expectations are met.

Education

Austin Community College

Associates of Applied Science, Visual Communication · (2004)